

Annexure- B

Complaint Data to be displayed by RAs

Investors complaints data to be disclosed monthly by RAs on their website/ mobile application:

Data for the month ending – December - 25

<i>Sr No</i>	<i>Received from</i>	<i>Pending at the end of last month</i>	<i>Received</i>	<i>Resolved*</i>	<i>Total Pending#</i>	<i>Pending complaints > 3 months</i>	<i>Average Resolution time^ (in days)</i>
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Other Sources (if any)	0	0	0	0	0	0
	GRAND TOTAL	0	0	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr No	Month	Carried forward from previous month	Received	Resolved	Pending
1	March 25	0	0	0	0
2	April 25	0	0	0	0
3	May 25	0	0	0	0
4	Jun 25	0	0	0	0
5	July 25	0	0	0	0
6	Aug 25	0	0	0	0
7	Sep 25	0	0	0	0
8	Oct 25	0	0	0	0
9	Nov 25	0	0	0	0
10	Dec 25	0	0	0	0
11	Jan 25	0	0	0	0
12	Feb 25	0	0	0	0
	Grand Total	0	0	0	0

*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.